

SUBJECT: APPROVAL OF PROPOSED BUS SERVICE ADJUSTMENTS AND TARIFF CHANGES

RESOLUTION
OF THE
BOARD OF DIRECTORS
OF THE
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

WHEREAS, Metrobus has established criteria to determine service effectiveness, including average ridership per day, passengers per revenue trip, passengers per revenue mile, subsidy per passenger, and cost recovery; and

WHEREAS, Service improvements to provide more efficient service are periodically needed, including additional trips on crowded routes, additional running time on trips that are consistently late, and additional service to areas with the greatest demand; and

WHEREAS, Some service improvements can be made using existing resources by redirecting resources to areas of greatest need; and

WHEREAS, This approach to service realignment would not increase the operating budget, but would increase ridership, increase the farebox recovery ratio, and maintain or improve overall on-time performance and customer satisfaction; and

WHEREAS, The Board of Directors approved holding public hearings on the proposed service realignment on July 25, 2013; and

WHEREAS, Six public hearings in three jurisdictions were held to solicit customer reaction to proposed modifications to bus service; and

WHEREAS, The Federal Transit Administration issued revised regulations concerning Title VI concerns; and

WHEREAS, Staff has conducted public outreach as required by the Title VI regulations soliciting input from minorities and low-income groups; and

WHEREAS, Staff has performed a Service Equity Analysis on the proposed services to determine whether there is a disparate impact or disproportionate burden on minority or low-income populations; and

WHEREAS, Staff has briefed the Board of Directors on the service changes and the equity impacts; and

WHEREAS, Comments on the recommended changes to improve service effectiveness and customer satisfaction were generally favorable; and

WHEREAS, Proposed changes were modified to reflect customer needs as highlighted in the public hearing process; now, therefore be it

RESOLVED, That the Board of Directors approves the Staff Report and Recommendations to adopt the tariff changes and adjustments to existing service, as amended and shown on Attachment A; and be it further

RESOLVED, That specific service adjustments, as detailed in Attachment A of this Resolution, will efficiently meet customer requirements for service; and be it further

RESOLVED, That these specific service adjustments when executed, will be budget neutral; and be it further

RESOLVED, That these service adjustments will redirect existing resources to areas of greatest need; and be it further

RESOLVED, That the Board of Directors has considered and approves the Staff Report dated November 1, 2013, including the results of the required Service Equity Analysis, which show that the proposed changes do not have a disparate impact or disproportionate burden on either minority or low-income populations; and be it further

RESOLVED, That the service changes will begin to take effect on December 29, 2013, and be phased in through September 2014; and be it further

RESOLVED, That implementation of service adjustments scheduled for June, 2014 or September, 2014 are subject to final approval of the Fiscal Year 2015 Operating Budget and the availability of funds; and be it finally

RESOLVED, That this Resolution shall be effective immediately.

Reviewed as to form and legal sufficiency,



Kathryn H.S. Pett
General Counsel

WMATA File Structure No.:

6.6.4 Bus Route and Service Planning

9.12.9 Tariff (WMATA Fare Structure)

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Route	Name	Service Recommendation	Effective Date
30's	Wisconsin Ave/ Pennsylvania Ave	Rename existing crosstown routes from Southern Avenue and Naylor Road to Friendship Heights. Reconfigure patterns and frequency of other routes in the corridors to match travel patterns and demand. Do not implement options for routes bypassing downtown. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	June 2014*
5A	DC - Dulles	No service adjustments at this time; re-evaluate line performance after Phase I Silver line ridership patterns are established. Relocate terminal stand location at L'Enfant Plaza for easier weekend access to Metrorail. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	NA June 2014*
M2	Fairfax Village – Naylor Road	Discontinue service as proposed.	March 2014
D6	Sibley Hospital – Stadium-Armory	No changes.	NA
E6	Chevy Chase	No changes.	NA
M8 and M9/ W1	Congress Heights Shuttle/ Bellevue-Shipley Terrace	Replace the M8, M9 line, with a new W1 line, with proposed W1 routing modified so route travels via Mississippi Avenue, 6th Street SE, Savannah Street, and 4th Street SE.	March 2014
74	Convention Center – Nationals Park	Maintain current service. Seek additional resources to respond to customer requests to extend 74 to 7th & O Streets NW.	NA
V7, V8	Minnesota Ave – M Street	Maintain current service.	NA
V9	Minnesota Ave - M Street	Turn back V9 service at Potomac Avenue Station	March 2014

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Route	Name	Service Recommendation	Effective Date
80	North Capitol Street	Turn-Back every-other trip between McPherson Square and Kennedy Center. Maintain 20 minute peak and 30 minute off-peak frequency west of McPherson Square.	March 2014
96/97	E Capitol Street-Cardozo	Operate daily service at all times on Route 96 between Capitol Heights Station and Duke Ellington Bridge, with route modification as proposed between East Capitol Street and Union Station. Create new Route 98 to operate between U Street Station and Tenleytown Station. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	June 2014*
E 2,3,4	Military Road – Crosstown	Operate E4 between Riggs Park and Friendship Heights via current routing. Operate E2 between Ivy City and Fort Totten via current routing. Add short E4 trips between Fort Totten and Friendship Heights to replace E2 trips in that segment. No changes to routes D3, D4 or 60. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	June 2014*
H1,2,3,4,8,9/ 42	Crosstown / Mt. Pleasant	Maintain current service pattern at this time. Seek further community input on service improvement strategies.	NA

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Route	Name	Service Recommendation	Effective Date
1F	Wilson Boulevard	Extend all 1F trips from Seven Corners Transit Center to Vienna Station to operate as 1A trips, as proposed.	December 2013
1C /2B	Wilson Blvd/ Washington Blvd	Change western segment of routes to operate 1C via Government Center Parkway and 2B via Random Hills Road.	December 2013
5A	DC Dulles	No service adjustments at this time; re-evaluate line performance after Phase I Silver line ridership patterns are established. Relocate terminal stand location at L'Enfant Plaza for easier weekend access to Metrorail. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	NA June 2014*
7Y	Lincolnia -N. Fairlington	Reroute within DC to serve Farragut Square, McPherson Square and Franklin Square, instead of Federal Triangle.	March 2014
9E	Huntington/ Pentagon	Operate southbound from Rosslyn, bypassing Pentagon Station, as alternative to Blue line; use Crystal City Potomac Yard transitway for travel time improvement.	March 2014
9S	Crystal City - Potomac Yard Shuttle	Replace every-other 9S trip in peak periods, and every trip in off-peak periods, with new 9X service.	March 2014
10A, 10E	Hunting Point – Pentagon	Terminate 10E at Pentagon and convert peak period, peak direction 10A trips to 10R trips continuing to Rosslyn from Crystal City (bypass Pentagon Station)	March 2014
10B	Hunting Point - Ballston	Remove service in Arna Valley (26th Rd. S., Adams, 26th and 28th Sts. S., Meade St.). Maintain current routing in Parkfairfax (Martha Custis Dr.), Nauck (S. Kenmore St.) and on Walter Reed Dr. and 2nd St. S.	March 2014
10X	Hunting Point – Ballston Limited Stop	Make no changes at this time; get additional feedback and concept evaluation.	NA
13F, G	National Airport- Pentagon-DC	Reroute service to Union Station via 14th Street bridge and adjust schedule to begin and end service one hour earlier.	March 2014
23A,T	McLean-Crystal City	Reroute service from Chain Bridge Road to Dolley Madison Boulevard, remaining on Old Dominion Drive to Dolley Madison Boulevard.	March 2014
25B	Landmark - Ballston	Reduce weekday running time to improve schedule adherence.	December 2013

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Route	Name	Service Recommendation	Effective Date
25E	Ballston-Bradlee-Pentagon	Do not remove Parkfairfax loop at this time. Seek further community input on all alignments through Parkfairfax, Fairlington and Northwest Alexandria.	NA
29K,N	Alexandria - Fairfax	Turn back at King Street Metrorail station. Operate as limited-stop between King Street – Old Town Station and Beauregard Street. Double midday and evening frequency. Extend 29N to Vienna - Fairfax Metro station. Eliminate service through Landmark Mall; operate along Duke Street only. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	December 2013 September 2014*
3T	Pimmit Hills	Terminate at East Falls Church (not Seven Corners as proposed at Fall 2012 public hearings).	December 2013
4A	Pershing Drive-Arlington Blvd	Truncate 4A service at Seven Corners. Add new 26A line to replace service to Culmore, with timed transfers to the 4A at Seven Corners.	December 2013
26A	Annandale-East Falls Church	Add new line operating from East Falls Church via Culmore to NVCC-Annandale Campus, service all day on weekdays, 60-minute headway.	December 2013
16X	Columbia Pike – Federal Triangle	Add 2 full 16X trips departing Culmore at 8:27A and 8:46A to provide additional connections between Culmore and DC bus lines (replacing some 4A connections).	December 2013
15M	George Mason-Tysons Corner	Amend the previous proposal from Silver Line Implementation Plan to adjust the route alignment in vicinity of Vienna Metrorail station. Extend service from GMU to Burke Centre VRE, if additional funding becomes available. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	December 2013 September 2014*
18E,F	Springfield	Increase weekday running time to improve schedule adherence. Retain existing headways.	December 2013
18P/ 18S	Burke Center	Modify route to serve Burke Centre VRE Station/Park-and-Ride lots.	March 2014

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Route	Name	Service Recommendation	Effective Date
B30	Greenbelt - BWI	Do not make changes at this time.	NA
B21, 22; B24, 25; B29, 31	Bowie/ Crofton	Maintain existing route patterns, which provide a through ride between Bowie, Crofton and Pointer Ridge and New Carrollton Station, via Bowie Park-and-Ride. Increase bus frequency on each line to every 30 minutes and coordinate service to have a consistent 10 minute frequency between Bowie Park-and-Ride and New Carrollton Station. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	June 2014*
C2, C4	Greenbelt – Twinbrook	Adjust travel times to reflect current conditions.	December 2013
NH1	National Harbor	Maintain existing service between National Harbor and Branch Avenue Station. Add additional late night and early weekend trips between National Harbor and Southern Avenue Station (at times when rail is closed).	December 2013
C12, 14	Hillcrest Heights	Adjust travel times to reflect current conditions.	March 2014
W15	Camp Springs-Indian Head Highway	Do not make changes at this time.	NA
R3	Greenbelt-Prince Georges' Plaza	Do not make any changes at this time.	NA
87,88; 89, 89M	Laurel	Restructure route alignment along primary arterials as proposed, eliminating Metrobus Route 88 routing, but retaining some connections to New Carrollton Metrorail station. Adjust travel times to reflect current conditions. <i>* Subject to final approval of the Fiscal Year 2015 Operating Budget</i>	June 2014*
K6 / K9	New Hampshire Avenue	Extend K9 route to FDA. Reroute K9 via Eastern Avenue and Riggs Road. Maintain all K6 trips to White Oak and remove all K6 service from FDA (currently operates to FDA on selected trips only.)	December 2013
Y5,7, 8,9	Georgia Avenue-Maryland	Adjust travel times to reflect current traffic conditions.	December 2013

Tariff Amendments**All Jurisdictions****Recommendations****Effective January 1, 2014**

Amend the Washington Metropolitan Area Transit Authority tariff to make it explicit that smoking is prohibited at WMATA owned and WMATA controlled bus bays, and all bus stops controlled by WMATA.

Amend the Washington Metropolitan Area Transit Authority tariff to cover Off-Board fare collection and to treat the failure to produce a fare receipt upon request as fare evasion.